Subject: Account Freeze Intimation Letter

Dear Customer,

Greetings from Equitas Small Finance Bank Limited

It has been noticed that your account transactions are inconsistent with your profile on your account bearing number << 100049587897>>, dated DD MM YYYY and hence as a part of our due diligence we have placed your account on debit freeze. For the purpose of regularizing your account, you are hereby requested to furnish the below mentioned details to us at the earliest. Please share the response **ONLY** from your registered mail ID to [selfservice@equitasbank.com](mailto:selfservice@equitasbank.com) / submit at the nearest branch of our bank within 30 days

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| --- | --- | --- |
| **S.no** | **Clarifications sought by the bank** | **Account holder Responses** |
| **1** | **Please confirm the primary source of funds credited into the account** | * Funds moved from my own account * Received from Parents/ family * Loan from Friends/ relatives * Sale of property/ investments * Salary/Bonus/ESOP sales * Loan from Bank / loan apps / financial institutions * UPI from customers for Sale of goods & services * Received money via UPI from friends / Family * Others – Please mention elaborately   UPI from customers for sale of goods and some from friends  **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** |
| **2** | **Please elaborate the primary use of the account** | * Expenses/ Spends * Investments/Savings * Salary * Business transactions * Receive money via UPI from customers * Loan Account / Payment of EMI * Rewards / Cashback * Others   Receive Money via UPI from customers |
| **3** | **Are the transactions done in your Account by you or by someone on your behalf** | * Self * Family * Friends * Someone else   **All transactions are done by me** |
|  |  |  |
| **4** | **Please reconfirm your occupation** | * Salaried * Professional * Business owner / Self Employed * Students * Retired * House Wife * Others   **Self employed. Run a small business.** |
| **5** | **Please confirm if any business transactions are routed through your account.** | Please explain the type of business transactions on your savings account.  No major business transaction. I run a small business and those are the transactions.  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

* Raj Kumar